



December 24, 2008

To Whom It May Concern:

The City of Del Rio has awarded Red River Service Corporation, using its name of RR Waste Solutions (RRWS), a five-year total solid waste management contract. Services include residential, commercial and industrial solid waste collection and landfill operation and management services. Contract start date is February 1, 2009.

Under this contract, RRWS will service all residential and commercial customers. It is imperative that all **commercial customers** register with RRWS to establish service, this will ensure that service is uninterrupted come February 1<sup>st</sup>. Commercial customers can register for solid waste collection services at [www.rrwastesolutions.com](http://www.rrwastesolutions.com) and complete a simple form under the Del Rio, Texas service area of the website. This information must be received by December 31, 2008 in order to guarantee service the first week of February 2009.

The City of Del Rio will provide all billing and collection services for residential, landfill and commercial accounts. City Council passed ORDINANCE NO. O:2008 – 050, on December 9, 2008 approving the rates below to be charged and collected for the hauling of solid waste, with an effective date of January 31, 2009.

Item	Description	Frequency	Rate
1a	Residential refuse collection in the City area and disposal	1 per week	\$15.75
	Yard rubbish & bulky waste	1 per month	
1b	Residential refuse outside the city limits and disposal	1 per week	\$18.90
	Yard rubbish & bulky waste	1 per month	
2a	Commercial refuse collection in the City area and disposal - 2 CY Container	1 per week	\$62.75
		2 per week	\$105.77
		3 per week	\$149.64
		4 per week	\$193.31
		5 per week	\$237.69
		6 per week	\$280.91
	Commercial refuse collection in the City area and disposal - 3 CY Container	1 per week	\$72.81
		2 per week	\$140.68
		3 per week	\$209.98
		4 per week	\$271.82
		5 per week	\$335.55
		6 per week	\$403.49
	Commercial refuse collection in the City area and disposal – 4 CY Container	1 per week	\$101.29
		2 per week	\$188.77
		3 per week	\$258.88
		4 per week	\$355.27
		5 per week	\$420.16
		6 per week	\$490.31



A security deposit is required for all commercial customers receiving refuse services by ORDINANCE NO. O:2008 – 052, passed on December 9, 2008 by City Council. An applicant for city refuse service shall deposit with the City of Del Rio a sum of one month's service fee for one container, based on the frequency of collection as shown in the above rate schedule. This deposit must be paid to the City of Del Rio, Customer Service Department, located at 109 W. Broadway, prior to service start date.

City of Del Rio staff along with members of City Council met and discussed at length the importance of providing quality refuse services and listened to the community when you felt that you were not currently receiving quality refuse services.

RRWS has made a commitment to provide our citizens with the upmost customer service and will take great strides to gain your commitment and trust.

As always, we are working for you and the improvement of our beautiful city. Thank you for your support.

Sincerely,

A handwritten signature in cursive script that reads "Frances F. Rodriguez".

Frances F. Rodriguez  
City Manager